

BRONSTEIN MUSIC REPAIR & BILLING INFORMATION: 1-800-231-3421

Repairs: If during the course of the school year your instrument needs repair or adjustment, call or email Bronstein Music. We make delivery and pick-up runs every **Tuesday & Friday** morning, so we need to know of your need for pick-up *by Monday or Thursday afternoon*.

- Give us **your** name, the type of instrument, and the School Name. Specify St Joseph of CUPERTINO
- Leave it in Mrs. Belloni's office first thing in the morning.
- We will pick it up, repair it and deliver it back to the school no later than the following Tuesday or Friday. Your band teacher may have a loaner instrument for you to borrow if needed.

Returns: If you decide to return the instrument from your lease, call or email Bronstein Music (by Monday) and we will pick it up the next Tuesday. PLEASE *do not ask the band teacher to return the instrument!*

Your rent/lease agreement doesn't stop until the instrument is back in our store.

Billing: Bronstein Music uses BGE Financial in Indiana to process all rental/lease renewals. If you get a charge on your credit card or check ACH from BGE, it's your Bronstein rental/lease payment. All payments are made on either the 5th or the 20th of the month, depending on your due date. The *payment* date IS NOT your rental Due Date.

<http://www.bronsteinmusic.com/>